

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CHIEF HEARING OFFICER DIRECTIVE

DOCKET NO. 2021-148-T ORDER NO. 2021-88-H

JUNE 25, 2021

CHIEF HEARING OFFICER: David Butler

DOCKET DESCRIPTION:

Application of Robert K. Broadwater, Sr. d/b/a Make The Right Move to Amend Its Tariff

MATTER UNDER CONSIDERATION:

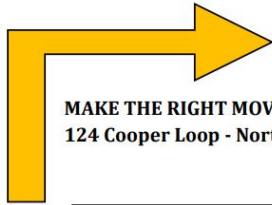
Request for Clarification of Packing Rates

CHIEF HEARING OFFICER'S ACTION:

The Applicant, Robert K. Broadwater, Sr. d/b/a Make the Right Move submitted a proposed amended tariff and a bill of lading with the request to amend the Company's tariff. A review of these two documents revealed some confusion with the packing rates sections of each document. The Commission appointed this Chief Hearing Officer to investigate pursuant to Order No. 2021-437.

In Section 2.5 of the Tariff, entitled Packing and Unpacking, the following statement is made under Section 2.5.1: "MAKE THE RIGHT MOVE does not charge an additional fee for packing and unpacking." However, the following sentence reads "The packing rate is the same as the hourly rate listed in Section 1; plus the market price of packing materials, including sales tax on the materials." These sentences together are unclear to the reader. It appears that the section is saying that if a customer is using the moving services of Make the Right Move, there is no additional charge beyond the moving rate for packing, except the cost of the packing materials and sales tax on the materials. However, there are other possible interpretations of this section. If the customer is not using the Company's moving services, are the packing rates then charged? The Company needs to clarify the meaning.

Second, a part of the Company's bill of lading is shown on the next page. The question has to do with the line for moving charges, which contains references to "two men," "three men," and "four men" and the rate per hour, and the line for packing charges, which contains references to "two women," "three women," and "four women" and the rate per hour. Will the Company please explain these lines, and the differences found in them?



INVOICE

Bill of Lading #

MAKE THE RIGHT MOVE
124 Cooper Loop - North Augusta, SC 29860 - (803) 215-0899

PSC/ORS Certification# 9797

UNIFORM COMMERICAL GOODS BILL OF LADING AND FREIGHT BILL

MOVING DATE:	CUSTOMER NAME:
FROM	TO
ADDRESS	ADDRESS
CITY	CITY
COUNTY	COUNTY
STATE	STATE
TELEPHONE	TELEPHONE
TIME RECORD: START _____ AM/PM CUSTOMER INITIALS _____	FINISH _____ AM/PM CUSTOMER INITIALS _____

**NOTE: WE ONLY TAKE CASH ON FRIDAY, SATURDAY AND SUNDAY. NOT RESPONSIBLE FOR ITEMS PACKED BY OTHERS.

RATES AND DESCRIPTION

CHARGES

OTHER	MINIMUM (3.0) HRS INCL TRAVEL TIME MON-FRI / MINIMUM (4.0) HRS INCL TRAVEL TIME SAT-SUN	
MOVING	TWO MEN ____ HRS @ \$100.00 / THREE MEN ____ HRS @ \$130.00 / FOUR MEN ____ HRS @ \$150.00 PER HR PLUS TRAVEL TIME	
PACKING	TWO WOMEN ____ HRS @ \$100.00 / THREE WOMEN ____ HRS @ \$130.00 / FOUR WOMEN ____ HRS @ \$150.00 PER HR PLUS TRAVEL TIME	

The Company shall answer these questions in writing and shall file its answers with the Commission by the close of business on Tuesday, July 6, 2021. The Company shall also serve its answers on all the parties to this case.

This concludes the Chief Hearing Officer's Directive.